

ROBRIDGE AI PRIVATE LIMITED

Terms and Conditions (Terms of Service)

Effective Date: 22 June 2026

1. Acceptance of Terms

These Terms and Conditions ("Terms") govern your use of the website, applications, products, and services (the "Services") provided by Robridge AI Private Limited ("Robridge," "we," "us," or "our"). By accessing or using the Services, you agree to be bound by these Terms. If you do not agree, you must not use the Services.

2. Eligibility

- Minimum age requirement: you must be at least 18 years of age to use the Services.
- Account eligibility: you must provide accurate information and have the legal capacity to enter into these Terms. If acting on behalf of an organisation, you must be authorised to bind it.

3. User Accounts

- Registration requirements: you agree to provide accurate, current, and complete information when creating an account.
- Account security responsibilities: you are responsible for safeguarding your login credentials and for all activities carried out under your account, and must notify us promptly of any unauthorised use.

4. Acceptable Use

When using the Services, you must not engage in:

- Prohibited activities, including interfering with or disrupting the Services or attempting unauthorised access
- Illegal use, including any activity that violates applicable laws or regulations
- Abuse and harassment, including threatening, abusive, or harmful conduct toward others

5. Services Provided

- Description of features: Robridge provides smart robotics, vision AI, IoT, and related technology solutions and applications as described on our Website.
- Service availability: we aim to keep the Services available but do not guarantee uninterrupted or error-free operation, and may modify, suspend, or discontinue features at any time.

6. Payments and Subscriptions

- Pricing: fees for products, services, or subscriptions are as published or as set out in a separate agreement, and may change with notice.
- Billing: you agree to pay all applicable fees and taxes using the payment method provided.

- Refund policy: refunds, if any, will be handled in accordance with the applicable agreement or published refund terms.
- Subscription cancellation: you may cancel a subscription in accordance with the cancellation terms applicable to your plan.

7. Intellectual Property

- Ownership: the application, logo, content, software, and code, and all related Intellectual Property Rights, are owned by Robridge or its licensors.
- User license: we grant you a limited, non-exclusive, non-transferable, revocable licence to use the Services for their intended purpose, subject to these Terms.

8. User Content

- Content ownership: you retain ownership of any content you submit through the Services.
- Permissions granted to the company: you grant Robridge a licence to host, store, and process your content as necessary to provide the Services.
- Content moderation: we may review, remove, or restrict content that violates these Terms or applicable law.

9. Termination

- Account suspension conditions: we may suspend or restrict your access if you breach these Terms or pose a risk to the Services or others.
- Termination process: we may terminate your account with or without notice, and you may stop using the Services at any time. Provisions intended to survive termination will continue to apply.

10. Disclaimer of Warranties

The Services are provided on an “as is” and “as available” basis without warranties of any kind, whether express or implied. We do not guarantee that the Services will be uninterrupted, secure, or error-free.

11. Limitation of Liability

To the maximum extent permitted by law, Robridge shall not be liable for any indirect, incidental, special, or consequential damages, or for loss of profits, data, or business, arising from your use of the Services. Our total liability shall not exceed the amount you paid to us for the relevant product or Service, or the maximum extent permitted by law where no payment was made.

12. Indemnification

You agree to indemnify and hold harmless Robridge and its directors, officers, employees, and affiliates from any claims, damages, losses, or expenses arising out of your misuse of the Services or your breach of these Terms.

13. Governing Law

These Terms are governed by the laws of India. The courts at Chennai, Tamil Nadu, India shall have exclusive jurisdiction over any dispute arising out of or in connection with these Terms.

14. Changes to Terms

We may update these Terms from time to time. Updates will be posted on the Website with a revised effective date, and where appropriate we may notify you through the Services or by email. Continued use of the Services after changes take effect constitutes acceptance of the revised Terms.

15. Contact Information

For questions about these Terms, please contact us:

Robridge AI Private Limited

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